

# COMMUNITY ACTION VOICE



*A Quarterly Publication of the Community Action Partnership of San Bernardino County*

## A Tribute To The Nutrition For Seniors Program

### Farewell But Not Forgotten

By Charles Adams, Jr. Deputy Director

For the last thirty (30) years, the Nutrition for Seniors Program has been a cornerstone with the Community Action Partnership of San Bernardino County (CAPSBC). However, effective October 1, 2005, CAPSBC will no longer operate the Nutrition for Seniors Program due to severe funding constraints. During its last thirty (30) years of operation, the Nutrition for Seniors Program has provided many worthwhile and necessary services to thousands of San Bernardino County seniors. These services include providing (hot and frozen) nutritious and delicious meals to seniors either at a Senior Center or at their home through the Meals On Wheels Program. In addition, the Nutrition for Seniors Program provides seniors with needed social activities and companionship.



Seniors enjoying a hot meal prepared by NFS Program.

It has been said many times that the Nutrition for Seniors staff are

some of the most hard working, dedicated and committed staff working at CAPSBC—AND THEY ARE! Two such staff are Ana Callicott, Site Manager II at the Yucca Valley Nutrition Site (28 years of service) and Mary Lou Morales, Program Assistant (28 years of service). Both of these employees received the Outstanding Employee of the Year Award for Excellence.

The Nutrition for Seniors Program has also provided an opportunity for volunteers to perform necessary and rewarding community service. In addition, disabled individuals were given the opportunity to give back to their community by delivering meals to seniors who could not take care of themselves or go to a Nutrition Site through outstanding programs like Cole Vocational Services.

Although the Nutrition for Seniors Program will continue operation through another provider, CAPSBC will never forget the thousands of seniors who were helped and the lives that were changed for the better.

Thank you for the memories!♥

### Home Energy Assistance Program (HEAP)-

Helps relieve emergency and non-emergency situations for eligible electric and gas customers.

For assistance with disconnected and final notices on utility accounts, clients must apply in person and attend one of the scheduled Energy Education Workshops available on Tuesdays, Wednesdays, or Thursdays at 8:00 a.m. or 12:00 p.m. on a first-come, first-served basis. Be early and prepared with all required documents. Call (909) 885-1219 for requirements.

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### CAPSBC Programs and Services:

**Administration** (909) 891-3863

**Family Development Program (FDP)** (909) 891-3950

**Food Stamp Employment & Training (FSET)** (909) 891-3765

**CAPSBC Food Bank** (909) 386-5011

**Energy Conservation/Weatherization** (909) 885-1219

**Inland Empire Individual Development Accounts (IEIDA)** (909) 891-3827

**Homeless Coalition** (909) 891-3884

### CAPSBC Treats Staff to a Full Day of Training (pg.6)

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### Youth Attend Summer Camp in the San Bernardino Mountains (pg.4)

*"Working in partnership with the San Bernardino County communities to support low-income residents in achieving self-sufficiency"*



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**Community Action Partnership of San Bernardino County**

## Message from the Director



The Third Quarter of 2005 witnessed changes, challenges and opportunities for Community Action Partnership of San Bernardino County (CAPSBC).

On September 30, 2005, CAPSBC said goodbye to one of its long-standing programs, Nutrition for Seniors (NFS), a painful but necessary decision. The transition was successfully completed ensuring that the seniors will continue to receive their meals starting October 3, 2005 by the new provider. This program, known to many by its acronym NFS and MOW (Meals on Wheels), has been operated by CAPSBC since January 1974. We are proud of the hardworking staff and pleased that we were able to assist all but two of the 39 employees in continued employment.

As part of our transition from a public to a private non-profit public benefit corporation, the Community Action Board conducted a Board retreat in August to review the composition of its membership as required by the new bylaws and the Community Services Block Grant

(CSBG). The Board is in the process of inviting elected officials to fill two vacancies in the public sector and one representative from the private sector. This action aims to strengthen the board's capacity and accomplishes one of the Board's Strategic Plan goals.

During our general staff assembly, I mentioned to you that we expect some changes that will be happening to our agency in terms of program operation, staffing, organizational capacity, including technology. The changes are targeted towards providing a more effective and efficient service to our clients in achieving self-sufficiency. Our information management system technology project is moving forward. Our new building will be completed by early next year. We have created a Program Evaluation Committee (PEC) that will assess the various components of all programs and services we provide to insure continued effectiveness and efficiency. The assessment will be conducted in alignment with the goals and strategies identified in our Strategic Plan.

Our Strategic Plan is the road map that will guide us over the next five years. We will constantly examine our current programs and continually seek the highest levels of efficiency and effectiveness.

## CAPSBC Board of Directors

Michael J. Gallo, Chairman Private Representative  
Eladio "Eddie" U. Garcia, 2nd Vice Chair District 1  
Fred Cordova, 3rd Vice Chair District 5  
Bob Brunelle, 4th Vice Chair District 4  
Carmen Hernandez, Secretary/Treasurer District 1  
Dorothy Grant, District 2  
Nancy Ruth White, District 3  
Larry Sanchez, District 4  
Al Twine, District 5  
Adrienne Schubert, Private Representative  
Dr. Jean Peacock, Private Representative  
Gregory G. Smyser, Private Representative

## Community Action Board Retreat

The Community Action Board Retreat was held on August 23, 2005 at the Rancho Cucamonga Community Center. A consultant from The Center for Non-Profit Management facilitated the retreat. The objectives of the retreat are to review the structure and composition of the board in compliance with the requirements of the CSBG Tripartite Board and the CAPSBC Bylaws; identify the responsibilities and functions of the Board as described in the strategic priorities and goals of the Strategic Plan; and identify appropriate standing committees aligned with CAPSBC vision, mission and goals.

A Board Development Committee was created to develop criteria, procedures and strategies for election or selection to the CAB membership. The Committee met several times and came up with a work plan and timeline on getting elected officials represented in our board. Invitation letters were sent to prospective new members to fill the two vacancies on public representative and one private representative.



# NEWS and EVENTS

## CAPSBC Technology Upgrade

*By Gerald Brown, Development Director*

Community Action Partnership of San Bernardino County (CAPSBC) is pleased to announce that it has entered into an agreement to implement a custom, agency-wide information management system (IMS). The new system, once implemented, will centralize the agency's intake process, allow system users to access and update detailed information about consumers and vendors at their workstations, and permit managers to quickly compile documents that satisfy CAPSBC's reporting requirements.

Another aspect of the new IMS is the migration to a new, fully integrated accounting system known as Great Plains by Microsoft. Great Plains will automate many accounting functions, improve the purchasing process and inventory management, and allow for the instantaneous development of financial reports.

Adsystem Inc, an information management and software company based in Silver Spring, Maryland, has been selected as the vendor responsible for implementing the new system. Adsystem kicked off development activities October 3<sup>rd</sup>, and anticipates full implementation within five months. An implementation team, led by Yahara Quezada, Automated Systems Analyst, and Gerald Brown, Development Director, has been formed and will be responsible for ensuring that all the necessary functionality and many useful features are included in the IMS.♥

## Children's Network Conference

*By Renee Wilson, Family Development Program Coordinator II*

Community Action Partnership of San Bernardino County is a proud sponsor and participant of the Children's Network 19<sup>th</sup> Annual Conference. Staff from Family Development Program, Food Stamp Employment and Training, and the Inland Empire IDA Program attended the event. The Children's Network Conference was a two-day event held on September 21-22, 2005, at the Ontario Convention Center in Ontario, California.

Young Children, Adolescents, and Adults: The At-Risk Chain Reaction was the theme of this event. The goal of this year's conference was to examine interactions that put the future of children at risk. Workshop categories included: Health & Safety, Law Enforcement & Family violence, Community Resources, Cultural Competence, Counseling & Intervention, Child Development & Education, Professional Development, and Parenting/Foster-Kinship.

Keynote speakers at this event included Jerry Moe, Director of Children's Programs at the Betty Ford Center in Rancho Mirage, CA, Dr. Henry W. Foster, Jr., Professor Emeritus and Clinical Professor, Obstetrics and Gynecology, Vanderbilt University, and Kitty Frieir, Associate Professor of Psychology and Pediatrics, Loma Linda University Medical Center. There were more than 500 participants and more than 60 exhibitors providing materials and merchandise for sale. Community Action Partnership staff were thankful to attend this exciting and informative event. ♥

## Dorothy Lee Grant, Community Activist and Voice for the Poor

*By Rowena E. Concepcion, Assistant to the Director*

Dorothy Grant did it again! She has been selected to receive the 2005 Jayne Thomas Volunteer Award by the Community Action Partnership national headquarters based in Washington, DC. The award honors volunteers who have made extraordinary contributions to a Community Action Agency and are dedicated to helping people change their lives. The Community Action Partnership established the award in 1988. Each year, Community Action Agencies across the county applaud the success of the people and the programs that have made a difference in their communities.

For over 25 years, Dorothy Grant has been a volunteer member of the Community Action Partnership of San Bernardino County (CAPSBC) tripartite Board of Directors representing the poor. In May 2005, Dorothy Grant was honored for her years of social-welfare advocacy and named a school after her, the Dorothy Grant Elementary School in North Fontana. Ms. Grant is a long time community activist and helped established the Jesse Turner Community Center in North Fontana, California, a haven for low-income families and senior citizens. She also helped start the North Fontana Head Start program and volunteered with many groups including Fontana Exchange Club, Habitat for Humanity and American Red Cross.

The Dorothy Grant Foundation, a charitable organization dedicated to the well being of children. The goal of the foundation is to give educational scholarships to deserving young people, and to provide recreational opportunities and wholesome after school activities to help keep young people off the streets.

Dorothy Grant is a living legacy and the epitome of what volunteerism is. At 78 years young, Dorothy never stops, and her energy and passion are contagious. "God has been good to me; I keep on giving because God keeps giving. It is my passion," said Dorothy Grant.

Ms. Grant, we are so proud of you and honored that you are a member of the CAPSBC family.♥



*Ms. Grant and Ms. Nickols at work.*



## HOMELESS COALITION NEWS

By Naomi Norman, Program Specialist, Homeless Coalition

### The implementation of the Integrated Social Services Center

Community Action Partnership of San Bernardino (CAPSBC) sponsored a meeting with various social services organizations to discuss the implementation of the Integrated Social Services Center. There were some 20 attendees that represented JESD, Superior Court, San Bernardino County Behavioral Health, San Bernardino City Unified School District, Social Action Community Health Clinic, Catholic Charities, Frazee Community Center, Inland Behavioral Services, and the Institute for Urban & Research Development. The purpose of the meeting was to address requirements to becoming a partner in the center. CAPSBC was awarded \$1.9 from the U.S. Depart-

ment of Housing and Urban Development (HUD) to lease a facility and provide services to the homeless in San Bernardino County. CAPSBC is in negotiations with the building owner to lease the facility located on Caroline Street accessible to public transportation. CAPSBC is requiring potential partners to agree to provide specialize services for 3 years, provide agency staff Monday through Friday during the hours of operations, and provide all required equipment for operations. CAPSBC hopes to have the Social Services open for business by mid 2006.

### Homeless Management Information System (HMIS)

The San Bernardino County's HUD grantees along with various organization that

provide services to the homeless met together to discuss the HMIS that will be implemented as part of the Continuum of Care by December, 2005. CAPSBC was awarded \$750,477 from HUD to have the system in place. There were 26 representatives who will be included in phase one. HUD is mandating agencies that receive funds to be a participant in the HMIS. The HMIS is a new web base system that will enable service providers to assess mainstream housing, improve upon the delivery of services, track unduplicated homeless clients, and strengthen the Continuum of Care (CoC) needs assessment process required by all jurisdictions.♥

## Summer Camp 2005 at Camp Nawakwa

Community Action Partnership of San Bernardino County, along with Camp Fire USA, The Los Angeles Times Summer Camp Fund, held its annual Summer Camp Program for low-income and homeless children at Camp Nawakwa in Angelus Oaks, California, from August 15 through August 19, 2005. The summer camp program is offered by CAPSBC for low-income and homeless children that have never experienced summer camp. Thirty-seven children from San Bernardino County participated in this year's event..

Children were provided sleeping bags, backpacks, flashlights and hygiene items for their stay at Camp Nawakwa donated by Community Action Partnership of San Bernardino County.

The children spent five days and four nights in cabins at the camp and participated in familiar summer camp activities including: archery, hiking, rock climbing, fishing, swimming, crafts and campfire singing. There was also a "70's" dance on their last night at camp where the children dressed up in 70's style outfits. Many of the children en-

joyed the craft activities that were offered.

For the majority of the children, summer camp was their first experience away from home. As in years past, on the trip back to San Bernardino most of them could be heard saying, "I can't wait till next year for camp." Overall this year's summer camp was very successful, and to the children it was an experience they will always treasure.♥



Kids arrival at Camp.

## CAPSBC'S FSET PROGRAM TURNS TO STED

By Sandra Brown, Program Manager

The Food Stamps Employment and Training (FSET) program is in the process of restructuring its current program to realign its goals with those outlined in CAPSBC's strategic plan. Throughout the past eight years, CAPSBC has implemented the FSET program for the County of San Bernardino as a means of providing Able-Bodied Adults without Dependents (ABAWD's), ages 18-50, with the ability to retain their food stamp benefits while gaining basic work skills. A total of 32 ABAWD's out of 235, found employment in Fiscal Year 04/05. One of the goals set forth under the new restructuring plan calls for

CAPSBC to focus its program services on addressing critical barriers to self-sufficiency for low-income people. The STED (Skills Training Employment and Development) program, aims to provide an in-depth assessment and case management component that will emphasize upon skill training and employment. The TED program will also increase its coordination with other major providers such as the Professional Development Center (PDC) and the Workforce Development Department (WDD) and the Employment Resource Centers. TED comes at a time when the San Bernardino County Workforce Development Network is implementing a new

workforce system for the twenty-first century that realigns, reinvents, and responds to the environment. The new strategy is to align the job market with workers who have the needed skills. The workforce system is no longer just a "one-stop" system but a holistic approach that integrates many services to help people and change lives. TED brings along a renewed hope that not only provides a new direction for clients but also promises to provide new job skills, a new path for the future and the best thing of all employment opportunities!♥

## Title 24

By Janette Hazelton, Wx Clerk II

Title 24 is a regulation set by the California Energy Commission (CEC) for the new construction of homes. The regulation was implemented to assure that newly constructed homes met energy efficiency standards for California. Now Title 24 will apply to retrofitting as of October 1, 2005. This is/will have a huge impact on low-income weatherization.

Anytime a central forced air unit or central air conditioner is replaced the duct system must be tested for leakage using a "Duct Blaster". A special form is prepared and given to an individual called a HERS Rater, paid for by the installer. This rater will then check one in every 7 jobs. If the job passes it is then passed on to the local building department that issued the building permit for final inspection of the installation. If the rater fails the test then

the other 6 jobs will be checked and the installer will be charged an additional fee for those 6 jobs. This procedure applies for all window replacements or duct replacements/repairs where a building permit was purchased.

Contractors will also have to purchase additional duct blasters, besides the ones donated by the funding sources. The State of California Department of Community Services and Development is requiring duct blasters to be used any time duct systems are encountered. Unless there are eventual waivers for retrofit work this regulation will have a major impact on our weatherization programs, due to an increase in work and more money spent per job. This could possibly have an impact on less jobs being done.

On the positive side a customer with central air conditioning and or heating will have a more energy efficient dwelling and less energy wasted.

## The IEIDA Program is on a Roll

By Charles James, IEIDA Program Coordinator

The Inland Empire Individual Development Accounts Program (IEIDA) continues to develop at a rapid pace. A \$5,000 grant was awarded by Union Bank of California. This is the second cash award presented to the CAPSBC IEIDA Program by the Union Bank in year 2005. A cash award of \$2,500 was previously awarded. Additionally, Washington Mutual has agreed to serve as the holding bank for the IEIDA participants savings accounts, another show of support by a viable community supporter.

CAPSBC/IEIDA Program's sub-contractor, the Inland Empire Women's Business Center (IEWBC), who hosts and facilitates the micro-enterprise/entrepreneurship workshops, took a big stride to reach beyond its' borders. On July 28, 2005 the IEWBC held the long awaited Grand Opening of the IEWBC Resource Center. The grand opening was attended by a host of dignitaries representing several local and regional entities. There were representatives from the California Governor's local office, San Bernardino City Mayor Judith Valles' office, the Regional Small Business Association and others. Ms. Patricia L. Nickols, Executive Director of CAPSBC, shared the ribbon cutting honors with Mike Stull- Director of ICE (Inland Empire Center for Entrepreneurship). The opening of the center represents a tremendous resource for those individuals who have a desire to pursue small business ownership.

The center is well equipped with two computers, two printers, a television DVD/VCR and a resource library. The center has a child friendly childcare area that offers age appropriate DVD's, books, games, arts and craft projects. It is designed so that the parents can observe their children at any time knowing the children are safe and secure during the pursuit of their studies.

To date, there are 20 active IEIDA Participants. The program grew from an enrollment of fourteen participants in the month of July to its current enrollment. Six additional prospective participants await selection for the month of September. The IEIDA Program anticipates its' first graduate at the end of the year with homeownership as the asset goal of choice.

The growth and development of the IEIDA Program has been an exciting challenge and with the addition of a case management component, an expanded cadre of workshop facilitators, and a solid base of support the upcoming year 2006 promises to be very special indeed. ♥



IEIDA participants at a workshop

## NFS Joins Senior's Day

By Phyllis Munoz, Program Assistant

For three consecutive years, Community Action Partnership of San Bernardino County (CAPSBC) Nutrition for Seniors Program (NFS) has been participating in the "Annual Celebrating Seniors" event. This year, Senior's Day was held on Thursday, September 8, 2005 at the Orange Show Fairgrounds. The event was sponsored by the Department of Aging and Adult Services and attended by approximately 2,000 county seniors (60 years of age or over).

NFS was a member of the Planning Committee and in-charge of the entertainment which the seniors thoroughly enjoyed. The seniors were also provided shuttle service to and from the Fontana area. Over 80 vendors were present to distribute service information and lots of promotional items. CAPSBC handed out agency brochures, pens, water bottles, letter openers and visors.



## CAPSBC treats staff to a full day of fun and learning

By Carolyn Debevec, FDP Program Manager I

The celebration of CAPSBC 40<sup>th</sup> Anniversary year continued on August 12, 2005 with the Staff Development/Recognition Event, held at the University of Redlands Orton Center. The full-day event was attended by 93 staff; 5 guest presenters; and 7 guest exhibitors for a total of 105 in attendance.

The event was launched with a dynamic motivational presentation by keynote speaker Mr. John Alston of John Alston Presents, Inc. There were two very interesting general sessions presented to the entire group – “Workers’ Compensation” presented by John Prichard of The Heffernan Group and “Working for a Non-Profit” presented by Janet Schulman, Consultant. Staff attended two workshop sessions where they chose from three different presentations: “Dealing with Difficult People” presented by Al Cross of the San Bernardino County Performance, Education and Resource Center (PERC); “Building Teamwork Skills” presented by Bobbie Sommer, Ph.D.; and “Community Emergency Response Training (CERT)” presented by Terry Welsh of the Redlands Fire Department. A photographic exhibit titled, “The CAPSBC Family”, “CAPSBC Staff at Work”, and “CAPSBC Staff at Play” was on display to pay tribute to the camaraderie, teamwork and dedicated service of the staff.

CAPSBC employees were recognized for their service and commitment spanning 1 to 30 years. Michael J. Gallo, CAB Chair and Patricia L. Nickols, Executive Director handed the service awards to 52 staff.

Staff enjoyed a delicious luncheon prepared by Bon Appetit’ as well as a continental breakfast and afternoon snack. Completed evaluation from staff indicated the event was worthwhile and very much appreciated.

All the committees are now working on the preparation for the Anniversary Gala Dinner scheduled on November 10, 2005 at the National Orange Show. ♥

## CAPSBC Staff Development Day Friday, August 12, 2005



*Michael J. Gallo, Patricia L. Nickols and Carolyn Debevec celebrating Ms. Debevec's 20 years of dedicated service.*



*Staff enjoying the day*



*FDP Staff discussing the workshop*



*Building Teamwork Workshop*



*CAPSBC Staff listening to keynote speaker Mr. John Alston*



*FSET Staff enjoying the continental breakfast before the day begins.*

# In Focus

## Weatherization Client

By Janette Hazelton, Wx Clerk II

William Rosencrans is a resident of a modest mobile home park in Yucaipa. He is 90 years young. What brought my attention to Mr. Rosencrans is his space heating problems. At one time the heating type was a forced air unit. However, it had been removed and replaced with a wall heater. At the time of our contact with Mr. Rosencrans regarding weatherization work, it was discovered the wall heater had a cracked firebox. This situation is a hazardous condition. The Southern California Gas Co. had red tagged the unit. Ultimately he had no heat.

The weatherization measures installed were as follows:

- Caulking, threshold, weather stripping, door shoe and switch and outlet gaskets to stop air infiltration.
- Evaporative cooler cover to stop heat loss.
- Low flow showerhead and faucet aerators to conserve water and fuel to heat the water.
- Pipe wrap to conserve loss of heat in the hot water pipes.

These measures along with the energy conservation materials and education given to Mr. Rosencrans and his own personal practices should allow for a reduction in energy consumption.

The new space heater was converted back to its original forced air unit which will allow for Mr. Rosencrans to have heat in his home. As an elderly senior citizen heat requirement is a necessity. His energy consumption will increase due to the fact he had no heat. However, his health and safety has been restored and now can live comfortably.♥

## In Focus: A Pioneer Worker

By Phyllis Munoz



Mary Lou Morales joined Community Action Partnership of San Bernardino County on August 9, 1977 as a Site Manager for the Nutrition for Seniors (NFS) program and on several instances, managed more than one site at a time. Ms Morales is a peace-keeper and organizer. She is undoubtedly a person who knows how to manage and supervise with fairness and firmness.

Ms. Morales was promoted to Program Assistant on July 1, 1988 and was transferred to the NFS Administrative Office. Her responsibilities include supervising site managers, cooks and other NFS staff members. In 1990, Ms. Morales was Community Action Partnership's first recipient of the Public Service Recognition Award for Outstanding Employee of the Year.

Throughout her 28 years of service, Ms. Morales gained the utmost respect from her co-workers and is always remembered for her smile.♥

## Tips and Trivia

**The Brain can be hired. The heart and soul have to be earned.**

**FISH!** Philosophy is a life-long learning approach that inspires us to feel alive and engaged in the work we do.

**Be There:** To "be here" for another person has a powerful effect. Too often, we listen by only focusing on the information in order to make a comeback rather than suspending judgment while you are listening. It is important to be fully present. All it takes is awareness, commitment and practice.

**Play:** Those who find ways to incorporate play into their work, responsibilities and challenges with energy and enthusiasm. Play allows individuals to have freedom to tap into our inner, innovative being. Play speaks to the kid inside all of us, the one who never hesitated to ask "why".

**Make Their Day:** Make their day does not have to be a big production or expensive. It can be simple as holding a door open for someone, asking how some one is doing, and saying thank you.

**Choose Your Attitude:** Most of us believe our attitudes are caused by outside influences. Choosing your attitude is not always putting on a happy face. It is being aware of what your attitude is and how it affects you and others. FISH! Is an invitation to re-awaken the self-trusting, creative spirit within all of us. To start new conversations about what's possible. To develop new attitudes. To have more fun again at work, at school at home. ♥

## Employee's Corner

### Staff reassignments:

Janette Hazelton as Clerk II, Weatherization  
Otto Perez as Lead Inspector Assistant, Weatherization  
Sandra Brown, STED Program Manager I  
Lynda Rynn, Lead Inspector Assistant  
Mary Lou Morales, Employment Services Specialist  
Phyllis Muñoz, Family Development Specialist

### Combined Giving Campaign October 14-21, 2005

The annual Combined Giving Campaign is held to support our local social services and other non-profit organizations. This year, CAPSBC raised a total of \$1,732 for Communities Health Charities and \$2,646 for Arrowhead United Way. The campaign is an opportunity for CAPSBC staff to give back to the community.

Thank you very much to all who supported this event.

# Announcements

Community Action Partnership cordially invites you to participate in our

40th Anniversary Gala  
Thursday, November 10, 2005 at 6:00 p.m.  
National Orange Show, Valencia Room  
689 South "E" Street, San Bernardino, CA 92408

As we celebrate 40 years of innovation, commitment and service to the  
low-income communities of San Bernardino County.

**SAVE THE DATE!**

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**Executive Director:**  
*Patricia L. Nickols*

**Editorial Team:**  
*Charles Adams, Jr., Herman Peña,*  
*Naomi Norman, Phyllis Mumoz, Darlene McIntosh, and Jeanette Hazelton*  
**Head Editor: Rowena Concepcion**  
**Graphic Layout: Yahara Quezada and Yvonne Flores**

# Calendar of Events

## October:

### **October 14-Combined Giving Campaign Kick Off**

October 17-Springboard Credit Class 10 a.m.

October 18-CAB Meeting 4:30

October 24-Springboard Credit Class 10 a.m.

October 28-Trunk-n-Treat at Obershaw

## November:

November 7-Springboard Credit Class 10 a.m.

November 10-40th Anniversary Gala

November 15-CAB Meeting 4:30

November 21-Springboard Credit Class 10 a.m.

## December:

December 5-Springboard Credit Class 10 a.m.

December 13- Children's Christmas Party at the

T. Hughes Bldg., 1777 W. Baseline St., San Bernardino

December 14- Planning Meeting on Homeless

Summit, County Government Center

December 17-Children's Christmas Party in Victorville

### **UTILITY ASSISTANCE:**

- 1st and 3rd Monday: Heap Workshops  
Employment Service Department  
15980 Main St, Hesperia
- Every last Friday of the month: Heap Workshops  
TAD Office  
1300 Mt. View, Barstow

### **FOOD ASSISTANCE:**

Emergency Food Distribution every Monday,  
Wednesday, and Friday 9-11:45 a.m. at the Food Bank  
255 E. Drake Dr., San Bernardino



**Community Action Partnership  
of San Bernardino County**

686 East Mill Street  
San Bernardino, California 92415-0610  
[www.sbcounty.gov/capsbc](http://www.sbcounty.gov/capsbc)



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## **The Promise of Community Action**

**Community Action changes people's lives, embodies the spirit of hope, Improves communities, and makes America a better place to live.  
We care about the entire community, and we are dedicated to helping people help themselves and each other.**